

Press release

Our field services

In the current context of the global health crisis, VMI activated a continuity plan very early in order to be able to continue to serve its customers and partners. While guaranteeing them and its employees the best health conditions, thanks to compliance with very strict rules of behavior and hygiene, according to the recommendations of the health authorities.

16.04.2020

Our employees are made aware of strict compliance with barrier measures and social distancing, recommended by the health authorities.

- >> Strict compliance with barrier measures and social distancing
- >> Frequent hand washing and disinfection throughout the day
- >> Wearing personal protection equipment
- >> Regular disinfection of common surfaces

In order to ensure the protection of employees, preventive and mandatory measures have been implemented. Here are our commitments for a strict application of these measures by our on-site service technicians.

- >> Temperature measurement before entering your site, and every half day.
- Supervised carpooling trips, with a limit of 2 people in a 5-seater vehicle. Proof of business travel, issued by VMI, can be presented on request.
- Each technician arrives in his clean, disinfected outfit, without needing prior passage through your change room.
- A bottle of personal gel, surgical masks, protective glasses and disposable gloves are provided by VMI, and are mandatory for any on-site field service.
- Each technician has been trained in our premises to strictly apply the behavior and barrier gestures recommended by the health authorities.
- A minimum safety distance of one meter will be kept with other people, at all times.
- >> Each technician uses its own tools. When he needs to carry out on one of your equipment (handling equipment, etc.), he disinfects his hands before and after the use, using hydroalcoholic gel.
- >> Hand washing, using soap and water or its hydroalcoholic gel, is compulsory every hour.



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Organization



Our crisis unit, set up in February, meets regularly and works in close collaboration with our staff representatives, in order to adapt working conditions and activity to events, changes in the epidemic, and to the prescriptions of the health authorities. As such, the protective measures are adapted, whenever it is useful.

Internal communication

In this very particular context impacting the daily work of our employees, we have adapted our organization, in order to keep human contact and keep the spirit of cohesion that drives us. In addition to remote work tools, we make sure to inform all staff every week of our activity, our operations, our organization and the continuity plan put in place and regularly updated.

Social commitment

« As long as these security conditions are met and implemented, it is our duty to protect our business. As a responsible and committed manufacturer of world-renowned equipment, operating on 5 continents for the food and health markets, we have high social and societal responsibility. We therefore do everything in our power to help fight the health and economic crisis, by supporting our customers, our partners, but also the communities and networks to which we belong, and in which we want to be active.»



Dominique Denoël, CEO.